



Leicestershire

Advice in Leicestershire

How to get advice

Online self-help: www.citizensadviceleicestershire.org

Telephone advice:

Leicester City Residents: 0300 330 1025

9am to 5pm, Monday to Thursday & 9am to 4.30pm, Friday

Leicestershire County Residents: 0300 3302 111

9am to 4.30pm, Monday to Friday

Email advice:

www.citizensadviceleicestershire.org/get-advice/email-advice

Macmillan Welfare Benefits:

0300 456 8400

Money Advice Service for Those Outside Leicester City:

0116 464 7239

Money Advice for those living in Leicester City is available through the

Contact Centre on: 0300 330 1025

Help to Claim Service - help with new claims to Universal Credit

0800 144 8 444

Face-to-face advice:

Drop-in advice is available in Leicestershire County branches (**Blaby, Coalville, Hinckley, Market Harborough, Melton, Oadby & Wigston**).

Advice in **Leicester City** for support on Welfare Benefits, Debt, Housing, Family, Community Care, Immigration and Employment is by telephone and where appropriate appointment. Drop in is available only for **crisis**: eviction, court action, no food/fuel, abuse, homelessness, appeal deadline. For advice on other issues please refer to online self-help.

Getting advice in Leicester City

Location of Main Branch	Opening Hours <i>Crisis drop-ins and pre-booked appointments only</i>
<p>Leicester 1st Floor, York House, 91 Granby Street, Leicester, LE1 6FB</p> <p>Outreach venues</p> <ul style="list-style-type: none">● Beaumont Leys Library● Belgrave Library● New Parks Library● St Barnabas Library● Hamilton library● BRITE centre● Afro-caribbean Centre● St Matthews Centre <p>Appointment only please ring 0300 330 1025 for assessment.</p>	<p>Monday to Friday 9.00 to 4.00pm</p>

Getting Advice in Leicestershire

Location of Main Branches - <i>Appointments and Drop in Sessions</i> <i>available unless otherwise stated.</i>	Opening Hours	
Blaby Blaby District Council, Council Offices, Desford Road, Narborough, Leicester, LE19 2EP	Tue Wed	10.00am - 3.00pm 10.00am - 3.00pm
Coalville Council Offices, Whitwick Road, Coalville, LE67 3FJ <i>General advice drop-in is not currently</i> <i>available on Tuesdays. Call 0300 330</i> <i>2111 to make an appointment.</i>	Mon Tue Thu	9.30am - 3.30pm 9.30am - 3.30pm 9.30am - 3.30pm
Hinckley Hinckley Hub, Rugby Road, Hinckley, LE10 0FR	Mon Thu	10.00am - 3.00pm 10.00am - 3.00pm
Market Harborough Harborough District Council, The Symington Building, Adam & Eve Street, Market Harborough, LE16 7AG	Tue Thu	10.00am - 3.00pm 10.00am - 3.00pm
Melton Melton Borough Council Offices, Station Approach, Parkside, Burton Street, Melton Mowbray, LE13 1GH	Tue Wed	9.30am - 3.00pm 9.30am - 3.00pm
Oadby & Wigston Oadby & Wigston Customer Service Centre, Bell Street, Wigston, LE18 1AD Salvation Army Community Centre (Appointment only) Ladysmith Road, Wigston, LE18 4UZ	Mon Tue Thu Mon Tue Thu	9.00am - 1.00pm 2.00pm - 4.00pm 1.00pm - 4.00pm 10.00 am – 2.00 pm 10.00am – 2.00 pm 10.00am – 12.00 pm

Outreach venues in Leicestershire

Outreach Venues - <i>Please see Session Details for Appointments/Drop in information.</i>	Advice Sessions
Blaby Civic Centre (Blaby) 22 Leicester Road, Blaby, LE8 4GQ	Monday: PM only Appointment only. Call 07929 922 237
Braunstone Town (Blaby) Braunstone Civic Centre, Kingsway, Braunstone Town, LE3 2PP	Thursday: AM & PM Appointment only. Call 0116 289 0045
Broughton Astley (Harborough) Broughton Astley Library, Main Street, Broughton Astley, LE9 6RD	Tuesday: PM only Appointment only. Book at the library - call 0116 3053553
Castle Donington (Coalville) Castle Donington Volunteer Centre, The Community Hub, 101 Bondgate, Castle Donington, DE74 2NR	Alternate Thursdays: 10.00am - 1.00pm Appointment only. Call 01332 850 526
Kibworth Beauchamp (Harborough) The Well ,45 High Street, Kibworth Leicester LE8 0HS	Alternative Fridays: AM only Appointment only. Call 07929 922 237
Glenfield (Blaby) Glenfield Parish Council, Park House, Stamford Street, Glenfield, LE3 8DL	Alternate Mondays: AM only Appointment only. Call 07929 922 237
Lutterworth (Harborough) Town Hall, Market Square, Lutterworth, LE17 4AT	Monday: 10.00am – 3.00pm. Drop-in only.
Narborough (Blaby) Blaby District Council, Desford Road, Narborough, Leicester LE19 2EP	Fridays AM & alternate Fridays PM Appointment only. Call 07929 922 237
Oadby Library (Oadby & Wigston) 10 The Parade, Oadby, LE2 5BF	Friday: 10.00 – 12.00 pm Drop-in only
Stoney Stanton (Blaby) The Library, St Michaels Court, Stoney Stanton, LE9 4TH	Alternative Tuesdays: AM only Appointment only. Call 07929 922 237

